

# SALES SAMPLE PROGRAM

## What to expect?



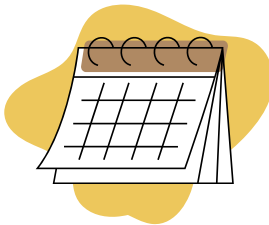
### 01 - Submitting an order

After submitting your order, you will receive a confirmation email acknowledging receipt. The start date signifies the desired delivery date. The fastest turnaround time is 1-2 business days.



### 02- Shipping confirmation + FedEx tracking

Once your order is processed, you will receive an automated shipping confirmation email with your FedEx tracking number. Please note that tracking may not be available immediately due to FedEx pickup times around 3:00 pm EST.



### 03- Reservation period is up

Request a FedEx return label [here](#). If you're using program provided packaging, filling out dimensions is optional. We'll create and email the FedEx return label to the provided email address.



### 04 - Protect the Product

Help us, help you. Please use “[best practices](#)” of returning a product and sufficient packaging to ensure a safe return of the product(s).



### 05 - Schedule a pickup

From the return label tracking number, you will be able to schedule a FedEx pickup [here](#). You have successfully completed the sample reservation process.